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Transforming conflict
into opportunity.

- mediation
- education
- consulting

Kacie Wallace is a conflict resolution specialist with over fifteen years of experience as a crisis intervention counselor, arbitrator, negotiator, and mediator. She is the Principal of Interplay Resolutions, which specializes in conflict resolution education, mediation of legal disputes, and prevention, management and resolution of intra-organizational and interpersonal disputes.



Kathleen Wallace
Biography

tion, issues among boards of directors, and intra-organizational disputes. She designed and implements a mediation program for the U.S. Olympic Committee (USOC), mediating disputes involving athletes' rights to participate in Olympic events and the governance of amateur sports in the U.S.

For many years Kacie served as a violence intervention counselor and police officer in Durham, N.C., associate dean for judicial affairs at Duke University, and arbitrator within the Duke University employee grievance process. She has served as a consultant to Massachusetts Institute of Technology (MIT) and Pepperdine University on issues such as crisis management, conflict resolution, harassment, suicide, integrity, and ethics. At Duke University, MIT, Pepperdine University, and within the USOC, Kacie has assessed, analyzed, and redesigned grievance processes and procedures to promote prevention and early resolution of conflict.

Kacie currently teaches conflict resolution courses at North Carolina Central University School of Law and Duke University, as well as workshops at the North Carolina Medical Society Leadership College, the U.S. Olympic Committee, and for private organizations and groups. Her teaching specialties include mediation, representation in mediation, communication, and negotiation in personal, professional, and legal contexts. Kacie also has designed an interdisciplinary curriculum examining global conflict and resolution, combining theoretical and practical pedagogies with the use of documentary film. The course allows human story and experience to enhance students' understanding of the nature and consequences of conflict and how individuals and groups respond.

Licensed by the North Carolina State Bar and certified by North Carolina Dispute Resolution Commission and Industrial Commission, Kacie's mediation practice focuses on litigated claims involving personal injury, worker's compensation, contracts, and property damage, as well as pre-litigation claims of harassment, insubordina-

Kacie earned a B.A. in Art-design from Duke University, a law degree from North Carolina Central University School of Law, a master of laws in dispute resolution from Pepperdine University School of Law, and a certificate in documentary studies from Duke University. She is a William C. Friday Fellow for Human Relations within the Wildacres Leadership Initiative, whose mission is to create a network of courageous leaders who connect across differences in identity and ideas to develop new solutions to the complex challenges facing the people and communities of North Carolina.